

Pre-qualification documents for PROJECT CLOSE-OUT SERVICES



Karma Consultants FZE

Downtown Dubai PO Box 344155 Dubai, UAE

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Shabir Yakub

Managing Director Email: shabir@karmaconsultants.net

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1. Introduction:

Karma is a "3rd Party Independent Commissioning Management Company". We are a client-focused company, formed of experienced professionals and technicians, providing an enhanced standard of Commissioning Management, Commissioning Validation and Consultancy Services for challenging and complex construction projects.

Karma aim to provide a fresh, innovative and focused approach towards Commissioning Management Services, with a premier level of management expertise within the commissioning sector. Our business is structured upon the principle of 'Total Quality' and all our systems and procedures are designed with this as a primary objective.

Karma will:

- Establish, focus on and deliver our Client's project and business objectives.
- Offer our Clients a totally flexible service tailored to meet their precise needs.
- Continue to develop new and inspirational management techniques to enhance the quality of service.

Karma delivers a superior service because:

 All of our management team are Chartered Engineers and have been personally responsible for the successful management of hundreds of Commissioning Management projects. This proven track record, when combined with our highly skilled and experienced project managers, ensures an enhanced level of excellence in Commissioning Management.



• In order to assist with project delivery and demonstrate our absolute commitment to ensuring our Client's needs and objectives are fully met, a Director will be personally responsible to every Client for every project from inception to completion.

As professional engineers, having spent in excess of 60 years in the building services industry and more specifically the Commissioning and Commissioning Management sector, Karma has been founded on a platform of irrefutable depths in terms of experience within this specialised market.

Knowledge comes with experience and with the vast array and diversified spectrum of projects that have been undertaken by the management team throughout the course of their careers to date, the collective pool of expertise is commendable.

Services Provided:

- ➤ 3rd Party Testing and Commissioning Management
- Testing Adjusting Balancing (TAB)
- Production of Operation and Maintenance (O&M) Manuals
- > Training and Training Manuals
- > Asset Register
- Complete Project Management for Closeout
- Complete Management of Defects Liability Period (DLP) and Handover to FM
- Condition and Verification Surveys
- LEED and ESTIDAMA



2. Location and Areas Served by the Business:

Karma Consultants currently operate business delivery for UAE Clients within all major conurbations of the UAE, Bahrain, Qatar, KSA and Kuwait.

For projects outside these areas please contact us for discussion and clarification.

3. Company Address and Contact Details:

Dubai Office:

Level 14
Boulevard Plaza Tower 1
EMAAR Boulevard
Downtown
Dubai
PO Box Number 344155

Tel: 04 455 8757 Tel Mob: 0504513126 Fax: 04 455 8556

Email Info@karmaconsultants.net Web: www.karmaconsultants.net



Saudi Arabia Office:

Al-Hada Center, 1st & 7th Floor Wali Al-Ahd Street P.O.Box 6061, Jeddah 21442 Kingdom of Saudi Arabia

TEL: (+966-2) 652-4175 FAX: (+966-2) 651-8770

Email Info@karmaconsultants.net Web: www.karmaconsultants.net



4. Trade Licence:

Karma Consultants Free Zone Trade Licence is below.

الدههد No. 2613/2012	TRADE	LICENS	SE .		خصة تجارية		
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5. Services Provided:

The core deliverable services provided by Karma Consultants area as follows. Clients can select individual or combinations as required for each particular set of Project requirements.

- Third Party Testing & Commissioning (verification and Management); liaison with Client Design Team for agreement of technical tests and requirements.
- Testing Adjusting Balancing (TAB) of Air and Water Services.
- Production of all MEP and building Operating & Training Manuals, with in house Technical Authoring by experienced Chartered Engineers.
- Close out management of contract deliverables; including spares, warranties, record drawings etc.
- Close out Management of technical issues including Final Commissioning and Handover Programme, including Client or Civil Defense witness testing, demonstrations, training and acceptance tasks.
- Civil Defense (CD) approvals, reports & co-ordination of formal documentation for CD.
- Specialist Close Out reports and provision including TAB services, Acoustic, EMC, CCTV, Snag lists and asset registers.
- Complete management of Defects liability period (DLP) and hand over to Facilities Maintenance (FM). Outstanding items (snagging) management.
- Condition and Verification Surveys.
- Sustainability Services- LEED and ESTIDAMA



LEED® Consulting

LEED (Leadership in Energy and Environmental Design) is a Green Building Rating System developed by the U.S Green Building Council (USGBC) and introduced to the market in a large number of countries. It is also one of the green building certification program that recognizes best-in-class building strategies and practices.

During the whole design and construction process they consult the design team and client to establish project-specific environmental performance goals and design strategies and provide valuable guidance on addressing the requirements of individual LEED credits.

To receive LEED certification, building projects satisfy prerequisites and earn credit points to achieve different levels of certification. Prerequisites and credits differ for each rating system, and teams choose the best fit for their project.

Our LEED Accredited Professionals (APs), certified by the Green Building Certification Institute (GBCI), are qualified to assist design teams in improving building environmental performance and on undertaking the process of a LEED Certification

LEED provides a suite of standards for designing, constructing, and maintaining buildings in an environmentally sustainable way. LEED promotes an integrated sustainable building approach by recognizing performance in key areas:

- Sustainable Sites (SS)
- Water Efficiency (WE)
- Energy and Atmosphere (EA)
- Materials and Resources (MR)
- Indoor environmental quality (IEQ)
- Innovation in Design (ID)
- Regional Priority (RP)
- Awareness & Education



ESTIDAMA Consulting

The aim of the Pearl Rating System (PRS) is to promote the development of sustainable communities, buildings, villas and improve quality of life.

The foundation for Estidama was created in 2007 in the form of Plan Abu Dhabi 2030 which aimed to define how a contemporary, sustainable Arab Capital should look and how it could live.

Achievement of a sustainable building requires the integration of the four pillars of Estidama together with a collaborative and inter-disciplinary approach to building development known as the Integrated Development Process. Estidama means 'SUSTAINABILITY' in Arabic and is the sustainability initiative of the emirate of Abu Dhabi.

Pearl Rating System (PRS) encompasses below rating Systems,

- Pearl Community Rating System
- Pearl Building Rating System
- Pearl Villa Rating System

Our Pearl Qualified Professional (PQP) recognised by the Urban Planning Council (UPC), are qualified to assist Design and Construction teams in implementing Pearl Rating System (PRS) and schedule the Estidama Audits during Construction as required by UPC.









6. Key Staff & Organisation Chart:

Karma Consultants adopt a very flat organisation chart with professionally qualified Chartered Engineers responsible for their own projects and reporting to the Principal Partner (Shabir Yakub).

Shabir Yakub

BSc (Hons) Building Services Engineering CEng MIMechE,

Alan Millin

FIHEEM
MSc. MBA CEng CEnv
LEED

Ray Chevreau

PHD Engineering sciences
BSc(Hons) Mechanical Engineering
BSc(Hons) Electrical Engineering

Anthony Gerard Maguire

BEng (Hons) Mechanical/Environmental Engineering. CEng CIBSE (UK)

John Stead

BSc (Hons) Building Services Engineering MSc CEng MCIBSE



Organisation Chart (Commissioning):

Managing Director

Project Directors

Admin Office

Mechanical Commissioning Managers Electrical Commissioning Managers

ELV Commissioning Managers Specialist Commissioning Managers

Commissioning Engineers Commissioning Engineers

Commissioning Engineers Commissioning Engineers

TAB Team

TAB Team

TAB Team

TAB Team



Organisation Chart (O&M Manuals):

Managing Director

Project Manager

Documents Controller

Mechanical Technical Authors

Electrical Technical Authors

ELV Technical Authors Specialist Technical Authors

Architectural Technical Authors

Reviewing Chartered Engineer Reviewing Chartered Engineer

Reviewing Chartered Engineer



7. Project Profiles:

Karma Consultants/personnel have provided professional and technical services on the following projects:



Al Ain Hospital Abu Dhabi, UAE

Client: Abu Dhabi Health Services Company (SEHA)

Project Managers: Allen & Shariff

Consultant: I.C.M.E / FAUST CONSULT / OBERMEYER Middle East GmbH (IFO)

Main Contractor: Arabtec



Tiara United Towers Business Bay Dubai, UAE

Owner: Meraas

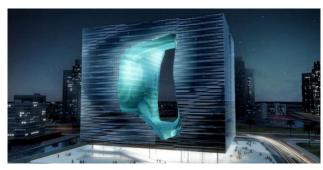
Project Managers: North 25

MEP Consultant: Black & White Engineering (B&W)

Main Contractor: Arabtec

Karma have been appointed as Commissioning Managers and our site team's task was to manage all the MEP services commissioning activities on the project working for the MEP Contractor and main contractor.





The Opus Tower Business Bay Dubai, UAE

Owner: Omniyat

Operator: Omniyat

MEP Consultant: Clark Samahdin Associates

Main Contractor: Multiplex

Karma were appointed as Commissioning Managers and our site team's task was to manage all the MEP services commissioning activities on the project working for the MEP Contractor and main contractor.



Jewel of the Creek (Package 8), Dubai, UAE

Owner: Dubai International Real Estate (DIRE)

MEP Consultant: Kling Consult Joint Venture with Kieferle

Main Contractor: BIC Contracting





Mixed Used Building at Mankhool Dubai, UAE

Owner: AW Rostamani

MEP Consultant: Arif & Bintoak

Main Contractor: Al Naboodah



Mall of the Emirates Remerchandising Dubai, UAE

Owner: Majid Al Futtaim

MEP Consultant: WSP

Main Contractor: Khansaheb

The Mall of the Emirates remerchandising project involves the refurbishment of a number of areas including the Management Suite, Prayer Room, Galleria and Car Park.



Karma personnel were appointed as Commissioning Managers and our site team's task was to manage all the MEP services commissioning activities on the project working for the MEP Contractor and main contractor. Additionally, Karma provided Testing, Adjusting and Balancing Services when required.



Dubai Tram Dubai, UAE

Owner: RTA

Operator: SERCO

Engineer: SYSTRA

Main Contractor: Alstom/Besix

The Dubai Tram (previously the Al Sufouh Tram) system was designed to be an integral part of the Dubai transport network, linking the Dubai Metro and the Palm Monorail and running along Al Sufouh Road and Jumeirah Beach Road from Mall of the Emirates at one end to the Dubai Marina. In 2013 Sheikh Mohammed officially unveiled the designs for the interiors of the trains and of the stations and plans were made to up, the system is programmed to be fully operational by November 2014.

Karma were appointed as Commissioning Managers and our site team's task was to manage all the MEP services commissioning activities on the project working for the main contractor, managing 3 separate MEP Contractors





Hazza Bin Zayed Stadium Al Ain

Owner: Al Ain Football Club

Operator: Al Ain Football Club

Main Contractor: BAM International

MEP Contractor: ETA

Capacity: 25,000 seats

The 25,000 seat Hazza bin Zayed stadium covers 45,000 square metres, with a height of 50 metres and hosts 3,000 premium seats, one of the highest ratios of premium seating in the world for football stadia. There is seating allocated for spectators with special needs and separate gates and areas dedicated to ladies and families — the stadium caters to every fan from every walk of life.

Karma were appointed as MEP Commissioning Managers and our site team's task was to oversee all the MEP services commissioning activities on the project working with BAM, ETA and ESTIDAMA Teams.





Cleveland Clinic Abu Dhabi

Owner: Mubadala Dev. Company

Operator: Cleveland Clinic

Developer: Aldar

Architect: HD & Richardson Intl.

Cleveland Clinic Abu Dhabi is one of a number of initiatives led by Mubadala Healthcare, the division of Mubadala Development Company dedicated to investment in strategic, high-value and economically sustainable projects that meaningfully enhance the private healthcare infrastructure of Abu Dhabi and the United Arab Emirates.

Karma personnel appointed as MEP Commissioning Managers and our site team's task was to ensure that all the MEP services are commissioned to Mubadala Healthcare's stringent protocol and goals.



AL Ghurair City Dubai

Owner: AL Ghurair Group

Operator: AL Ghurair Centre

MEP Contractor: ETA

The expansion project of Al Ghurair Centre, opened in 2012, will include an addition of 150 new stores, a world class family entertainment centre, 14 anchor stores complementing the existing 8 screen cinema and world class dining and cafes, an additional 60,000sq.ft. of office space, nearly 200 serviced apartments and a 428 key 5-star hotel, blending hospitality, retail, entertainment, and community facilities in one



integrated customer-centric experience. Being a multi-cultural mixed-use development, Al Ghurair Centre is a landmark attraction for shoppers and retail brands alike. With the expansion almost doubling its letting space to 850,000 sq.ft.

Karma personnel performed Commissioning Management and our site team's task was to ensure that all the MEP services were commissioned to Al Ghurair Centre's standards.



Oberoi Centre, Dubai

Developer: Rani International

Consultant: Shankland Cox

Main Contractor: Al Naboodah

MEP Contractor: Trans Gulf

The Oberoi Centre is a pair of landmark 33-storey towers near the entrance to Dubai Business Bay. One of the towers is a world-class luxury hotel and the second tower offers both office and retail space.

Grade A office building at the entrance of Business Bay. Launched in 2007 and delivered in 2013, the building has over 300,000 sq. ft. of office space. Part of a mixed-used development that has a 5-star Oberoi managed hotel next to it.

Karma were appointed as Commissioning Managers and our site team's task was to ensure that the services are commissioned to client standards that include but not limited to performance tests, noise level measurements and environmental test.





St Regis Hotel Abu Dhabi

Client: TDIC

Main MEP Contractor: HLMR

Architect:

Built for the Tourism Development and Investment Company (TDIC), the St. Regis Saadiyat Island Resort, Abu Dhabi is the flagship hospitality project on Saadiyat Island, Abu Dhabi.

It comprises of 380 luxury hotel rooms, 259 residential apartments and 33 luxury residential villas.

Karma were appointed MEP Commissioning Managers for the MEP Contractor B.K. Gulf. Our key role was to oversee Closeout, Commissioning Management and Civil Défense approval.



Novotel Sheikh Zayed Road, Dubai

Client: API

Consultant: Khatib & Alami

Main MEP Contractor: DBB

MEP Contractor: BKGulf

The 41-floor tall Novotel Al Barsha is part of a 1.8 Million sq. ft. mixed use development which also includes a commercial tower and a residential tower. The hotel included 465 guest rooms, 9 function rooms and 5 restaurants. Overlooking Sheikh Zayed Road, the hotel which opened in 2013, is a landmark building in Dubai.



Karma were appointed MEP Commissioning Managers for the MEP Contractor B.K. Gulf. Our key role was to oversee Closeout, Commissioning Management and Civil Défense approval.

• Paris Sorbonne University, Abu Dhabi



Prestigious educational facility on a green-field site in Abu Dhabi. Covering more than 93,000 square metres.

Close out services, O&M Manuals produced for MEP services, Commissioning Management and Close out services as Client Engineer.

• Al Mafraq Hospital Abu Dhabi



State of the art 739 bed hospital preparation of O&M manuals.



• AMMROC (Advanced Military Maintenance, Repair and Overhaul Centre)



Karma Consultants personnel provided Commissioning Management Services.

• New Doha International Airport



Karma Consultants personnel prepared O&M Manuals for all MEP services.



• King Hamad Hospital Bahrain



Karma Consultants personnel prepared O&M Manuals for MEP services including specialist and Medical equipment.

• Health Point Hospital Abu Dhabi



Review of O&M Manuals and preparation of updated O&M Manuals, previously produced were not complete with a lot of information and content missing.

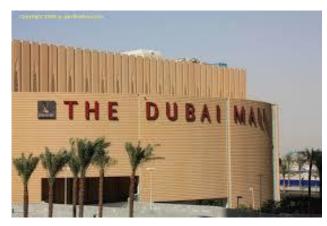


• Dubai Mall Link Bridge



The 828-metre air-conditioned bridge will provide walking access to Dubai Mall from the metro station. Preparation of O&M Manuals for MEP Contractor.

• Dubai Mall Retail



Preparation of O&M Manuals for MEP Contractor covering Retail area around new Link Bridge.



• Zayed University Abu Dhabi



University campus on a plot of approximately 75 hectares, Abu Dhabi Client Representative for Project Closeout Services.

• The Beach at JBR



Beach front modification with retail outlets. Review of O&M Manuals with modification to obtain Consultant approval. Manuals produced by MEP sub contractor were lacking a lot of information and not compliant.



• Mall of the Emirates



Developed by Majid Al Futtaim Properties and located in Dubai Preparation of O&M Manuals for New Prayer rooms. MEP Manuals produced.

• Bvlgari Hotel and Residences



Preparation of O&M Manuals.



8. Sample Project Approvals:



30th November 2015

Mr. Andrew Phillips Operations Manager Brookfield Multiplex Level 1, Al Manara Business Tower Sheikh Zayed Road PO Box 212975, Dubal, UAE

Ref No : F010/10.7.2/12892/PDJJ/1115

Project : The Opus, Plot BB.A03.012, Business Bay

Subject : Prequalification Document for Karma Consultants

Dear Mr. Phillips,

Further to your recent letter reference no. BMXDXB-TRANSMIT-007736 and in accordance with clause 3.4(b) (i) of the Contract we have no objection to your proposed prequalification document for Karma Consultants, completing the Works as described in the attached documents.

Our approval is conditional upon, the above Sub-contractors complying with the requirements of the Contract.

Please do not hesitate to contact the undersigned if you have any queries or clarifications regarding the above.

Yours sincerely,

For and on Behalf of Omniyat Middle East Real Estate Developments LLC.

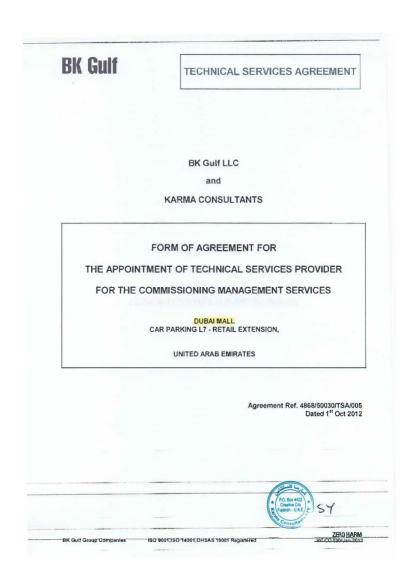
James Jackson Project Director

Omniyat Middle East Real Estate Developments LLC | PO Box 26498 | Dubai, United Arab Emirates

Tel: +971 4 511 5000 | Fax: +971 4 511 5005 | www.omniyat.com









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KARMA CONSULTANTS

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		No ISO certificate for M/S KA	RMA.		
2.	-	 No previous experience with No Abu Dhabi licenses. 	SEHA.		M
		THO ADU DITUDI IICCITOCO.			
		Architectural Comments :-			
				es only, no details of the Building	
			es, Cladding, Doors & Windows,	Roof Const., etc. relevant Sub-Clause of the Specs.	
		Or Drawing No.			
		Key Staff & Organization are Architectural & Structural.	all Mechanical and Electrical Pro	ressional without specialist in	2.00
3.	-				М
-		ASC Comments:-			
			ents, provide quality and executio		
4.		 I his is a conditional approval performance. 	from the Client, subject to imme	diate improvement of work quality and	м
5.		This is a conditional approval su	abject to clarify/comply with the a	bove comments with "M" criteria prior to	Note
200	-	commencing work and satisfact			Note
Note	:- = Mano	datory			501
2. BI	= Best	t Practice			
		mended Status - B -	I Approved by Sam	ni Elsharkawi, Haitham Alrubayee & Maze	n Iroda
					Jieua
	tion: Co	onsultant Engineer	Function: Line Ma Date:18/02/2016	nager	

	SUB-CONTRAC	TOR PREQUALIF	ICATION SUB	MITTAL (SCPS)	
Part A & B: Project	& Record Informati	on & Discipline			
Project Name	New Al Ain Hospi	ital	SSSF Ref. No	0284	
Employer	SEHA/Musanada		SSSF Rev. No	00	
PMC	Allen & Shariff		SSSF Issue Dat		- 2018
Engineer	IFO		SSSF Submitted		
Contractor Discipline:	Arabtec - Sanjos □ Civil □ Structu		SSSF Submitted Mechanical		Q D Others
Part C: Details	I Civii Li Structu	rai Li Architecture	LA Mechanical	EXCHECTICAL LIVE	CQ LI Others
Description:	Details:	THE RESERVE OF THE PERSON NAMED IN	1 115 167	List of Att	achments:
Name:	KARMA CONSULTA	NTS	100		ched documents:
Construction Activity/Trade:	CONSULTANCY	/	8961	□ Valid Me	mbership of Chamber of
Sub-Contractor's Address/Location:	Downtown Dubai; PO	D Box 344155; Dubai U.	- HI MAR /	00111110100	nicipality License
Contact Person & Mobile Number:	SHABIR YAKUB; 05	0 4513126	SITE OFFI	□ Vendor I.	
Certified for any Quality Standard? If so, specify		ubmittal is only listed as pointed for MEQ and Ar			616171810
Certified for any HSE Standard? If so, specify					22 FEB
Other:					SEE OF
Overall Experience:					2000
Experience Related to	A STATE OF THE PARTY OF THE PAR	1-11-4	☐ Yes ☐ No	□ n/a	The state of the s
Sub-Contractor/Suppli For Contractor :	We do certify that the material s		d in defails and in accordance		copt as atherwise stated have
FOR CONTRACTOR:	T & C Manager	QA/QC Manager	HSE Section	MEP Tech Manager	Project Manager
Name	Derek Kerwick	Venkateswaran.R		Ameel Hniedy	V
Designation	THE MANAGER			1/1/1	
Signature -	Workshop held with K Electrical Comments	arma 1.03,2018. Resp	onses to advanced o	copy comments listed	below in red colour.
	 No CV's attached. 				
Date	ASJ to resubmit with	CV of Shabir Yakub will	be responsible for o	verseeing Al Ain Hosp	pital and the proposed
Part D: Employer/ E	Mechanical Comment	sa Engineer.			
Employer/ Engineer's Response	detail any exclusions Karma are only respo		a. Jals- Mechanical, Ele quirements are to be	ectrical, Public Health,	Specialist, MEQ,
Approval	CIA: Approved F	R: Approved with Co		Pavice & Resubmit	CI D: Rejected
Approval te (1): Employer's/Engineer's	approval is for conformant	B: Approved with Co	decima concept expresse	Revise & Resubmit of in Contract Documents.	D: Rejected
nges to Contract Documents.	Employer's/Engineer's app	roval does not relieve the Co	ntractor from his contra	ctual obligation to ensure	conformance to all Contract
cuments. Any deviations, to the Employer	e Contract Documents foun	a subsequent to Employer's/	Engineer's approval are i	to be corrected by the Cont	ractor at no extra cost/Time
For Employer/ Engir		or Engineer	0	For Musar	nada 9 10/10
	Peter Trollope		05/1		1
Name	Senior Mechanical En	gineer (X	1 70 41/	1	100
Name Designation	ocinio inconanica En	900	D / LAW	167	DECEMEN

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9. Typical Commissioning Management scope of work:

- Produce and maintain project specific Commissioning Plan encompassing all commissioning related activities.
- In conjunction with the contractor produce a dedicated commissioning programme detailing all commissioning activities in line with project requirements and milestones.
- Review, comment and approve all commissioning method statements and associated testing and commissioning documentation.
- Attend technical meetings with Client Representatives, Engineer, Contractors and provide technically viable solutions for commissioning related issues
- Chair regular commissioning meetings, produce and issue meeting minutes.
- Verify all testing equipment/instruments are calibrated and maintained
- Verify static completion.
- Verify pre-commissioning activities.
- Verify standalone commissioning activities.
- Verify all integrated system testing.
- Verify and document all field tests and observations in accordance with specifications
- Prepare and maintain the commissioning defects/issues log.
- Collate all commissioning documentation and reports
- Prepare in conjunction with the contactor the client training methodology and schedule.
- Review and comment on Operating and Maintenance Manuals.
- Prepare final commissioning report including
 - Summary of the commissioning process undertaken on the Project.
 - System deficiencies (how they were identified and resolved).
 - Summary of the Operating and Maintenance manuals.
 - Summary of the Client Training.



10. Health, Safety & Environment Policy:

10.0 General Statement of Intent:

10.1. Health, Safety and the Environment introduction - Managing Director:

This policy on health, safety and the environment is one of a series of governance policies that are implemented throughout the company to underpin Karma values. Karma operates internationally and has a wide range of business activities in different customer locations. As a result, we have people working in diverse occupations, including: Commissioning, Commissioning Management, and Office-based roles.

The health, safety and welfare of all our employees and those that may be affected by our operations are of paramount importance to the company. Similarly, minimising our impact on the local and wider environment is a core business issue.

The board of Karma has endorsed this policy and requires all Karma management and employees to comply with it. The management is responsible for the detailed oversight of the operation of the policy and reports to the Board as and when appropriate matters arise with an annual review. More specifically, the Managing Director is the board member responsible for Health, Safety and Environmental matters.

10.2. Policy objectives:

- Promote local accountability for implementation of, and adherence to, this policy across the business.
- Incorporate health, safety and environmental considerations into all of our business activities.
- Continually strive to ensure that the health, safety and environmental impacts of our processes and services are reduced to a minimum.
- Communicate effectively with all of our employees to improve performance and ensure understanding of responsibilities.



- Work with our customers and suppliers to achieve improved performance on shared issues.
- Report appropriate performance information publicly on a regular basis.
- Comply with ILO conventions (particularly C155), recommendations (particularly R164) and applicable local authority guidelines.

10.3. Policy commitments:

Karma policy is to minimise risk for our people, the environment, adjacent communities and other stakeholders through the promotion of a strong culture of health and safety and of environmental protection. As a result, we are committed to effective communication and consultation on health, safety and environmental matters with all relevant stakeholders.

Health, safety and environmental awareness is not only the responsibility of management, it is a responsibility that all employees must share. Contractors and suppliers are also expected to maintain high standards of responsible care for these issues.

In particular, Karma expects those working for us directly, and on our behalf, to work safely, act responsibly, adhere to health, safety and environmental rules and procedures, use protective equipment where necessary and generally contribute to the maintenance of safe and healthy conditions. In support of these general commitments, Karma is required to manage its activities to ensure that, so far as is reasonably practicable, we will:

- Meet or exceed legislation in all parts of the country where we operate and have appropriate communications with relevant regulatory authorities, trade associations and industry bodies.
- Take into account prevailing understanding of our industrial operations and associated hazards to provide safe working conditions and to prevent pollution.



- Further augment our risk management approach by monitoring near misses, investigating root causes and ensuring that any such hazards are minimised and seeking other ways to reduce the number and severity of personal accidents and environmental incidents.
- Search for opportunities arising from health, safety and environmental improvements in processes and services that also have wider business benefits, such as maximising energy and another resource-use efficiency.
- Continually improve our management and performance in these areas through the setting of objectives, targets and plans; investing in techniques and technology as appropriate.
- Facilitate co-operation, education and training to maximise the contribution of all employees to the achievement of high standards in health, safety and environmental matters.
- Exercise due diligence in relation to health, safety and environmental issues during corporate transactions.
- Require contractors and other visitors to comply with all relevant health, safety and environmental requirements when on Company business.

10.4. Reporting of breaches and accountability:

Any employee who becomes aware of any existing or potential breach of this policy is required to notify the Head of HSE Management promptly. If preferred, concerns may be reported in accordance with the company's whistle blowing policy.

In enforcing the policy, the company will take or authorise such disciplinary action as it deems appropriate up to and including dismissal of the individual(s) responsible.

10.5. Enquiries:

All enquiries in relation to this policy or its applicability to particular situations should be addressed to the Managing Director.



11.Trouble Shooting:

Karma Consultants provides expert commissioning consultancy services to clients, contractors, designers, project managers and building end-users.

a. Commissioning Verification

Karmas expertise and experience in both hands-on and full commissioning management means that we are able to offer a commissioning validation/verification service which includes will review the obtained commissioning and test results to highlight any potential problems.

b. Surveys and Troubleshooting

Building services systems invariably lose peak efficiency or become difficult to control, due to inefficient maintenance or modifications to systems, fabric or occupancy since installation. Karma Consultants carry out surveys of existing or new build installations and determine what the issue is and make recommendations to rectify the issue.

c. HVAC Validation

Validations, or verification surveys, are a core part of Karma Consultants business: whether you require surety of base-build delivered air and water volumes or a full survey of the installed MEP services, we can help. We undertake all elements of validation works. of our Technicians and Managers can call on the wealth of experience within the group to troubleshoot commissioning problems.



12.Client Base:

Karma Consultants are pleased to have worked with the following Clients:















































13. Affiliate Organisations:













